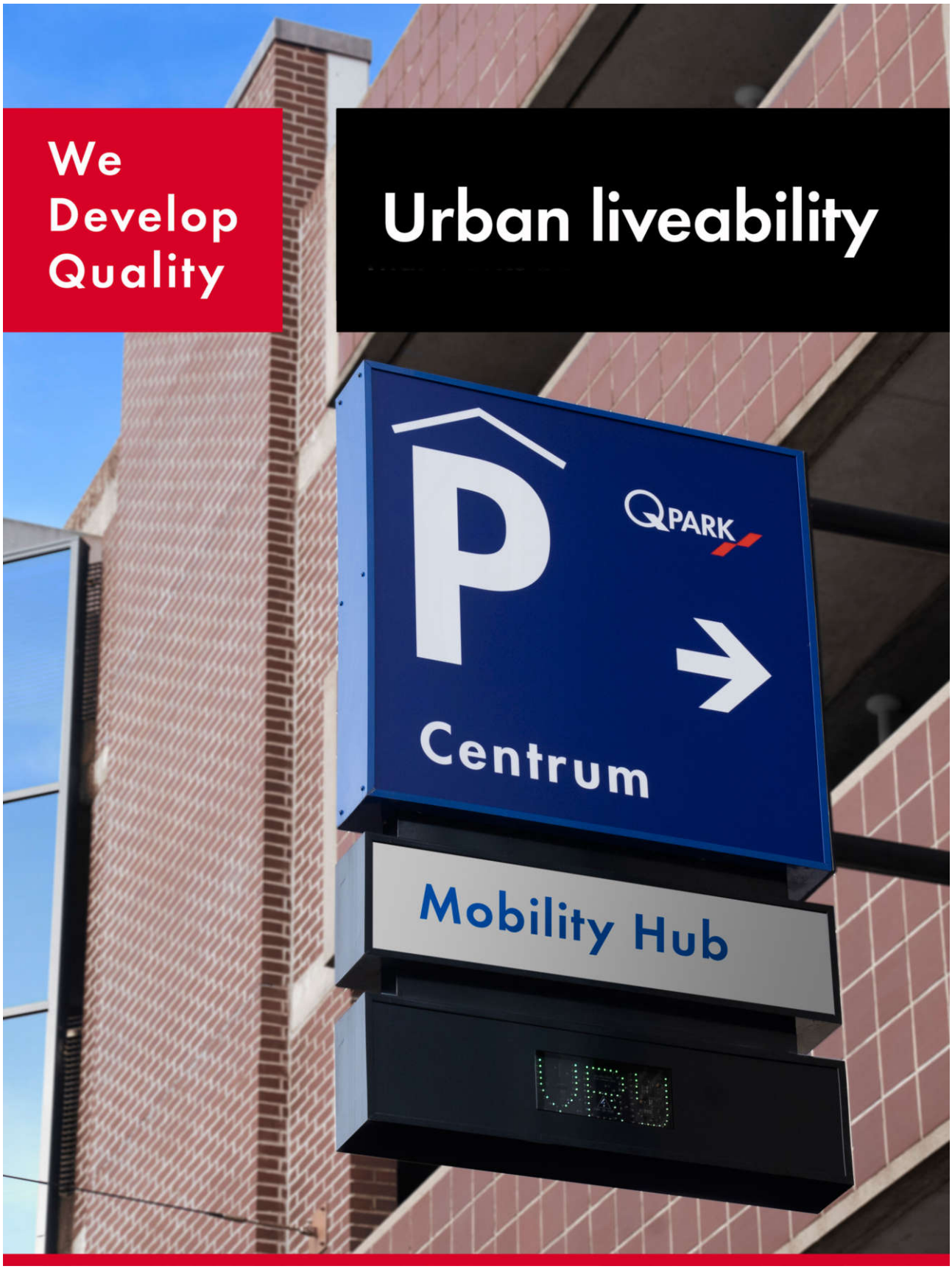
ANNUAL CSR REPORT 2024



QPARK Quality in parking

SUSTAINABLE MOBILITY SOLUTIONS

Mobility transition

Within the mobility transition theme, our efforts include:

- EV charging;
- Mobility hubs, which encourage people to make all or part of their journey by sustainable transport.

Q-Park wants to contribute to the European mobility transition. It is one of our key sustainability matters as it corresponds with Europe's most important goal next to the energy transition.

Mobility transition also includes a cultural change, in particular a re-evaluation of "the street". Currently, the primary purpose of streets is to direct traffic through the city with as little disruption as possible. In the future, the dominance of the car should give way to equal rights for all modes of transport.

With our expertise, off-street parking facilities, on-street management, sustainable mobility solutions and partnerships, we are well equipped to support local authorities in achieving their sustainable urban mobility plans (SUMPs).

EV charging

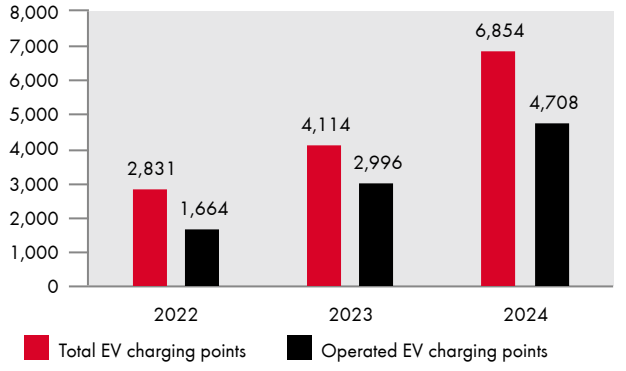
Electric vehicles (EVs) need to park just as petrol and diesel fuelled cars do. The difference is that some motorists want to recharge their car's batteries while parking.

The EV not only occupies a parking space, but it may also occupy an EV charging point even when it is fully charged. Offering seamless parking means allowing our customers to leave their car where it is parked even though it is fully charged. This creates an operational as well as a commercial challenge as we need to have ample EV charging points available for our electric vehicle motorists.

Results

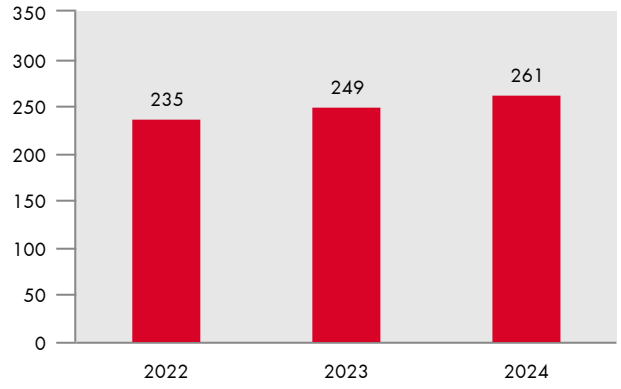
We continue to expand the number of EV charging points at the most relevant Q-Park locations for our electric vehicle motorists. The total number of EV charging points available is now 6,854 (2023: 4,114), an increase of 67%. The total number of EV charging points we operate is now 4,708 (2,996 in 2023) an increase of 57%.

Chart 15: Total EV charging points



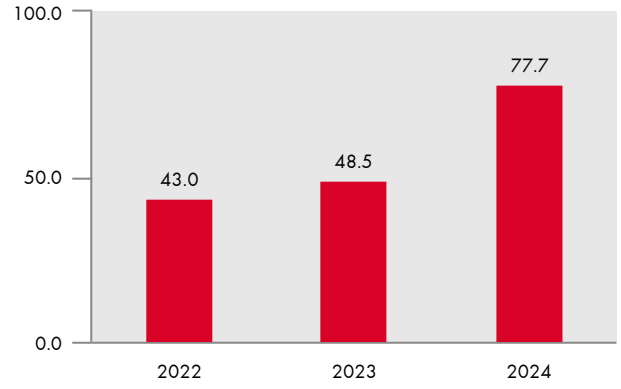
We now have 261 parking facilities offering EV charging (2023: 249) an increase of 5%.

Chart 16: Parking facilities offering EV charging



Each year our EV charging points facilitate more zero-emission kilometres, which we calculate using an average of 5 kilometres per kWh[1]. In 2024, our EV charging points enabled about 77.7 million (2023: 48.6) zero-emission kilometres, a 60% increase.

Chart 17: Zero-emission kms (in millions) enabled



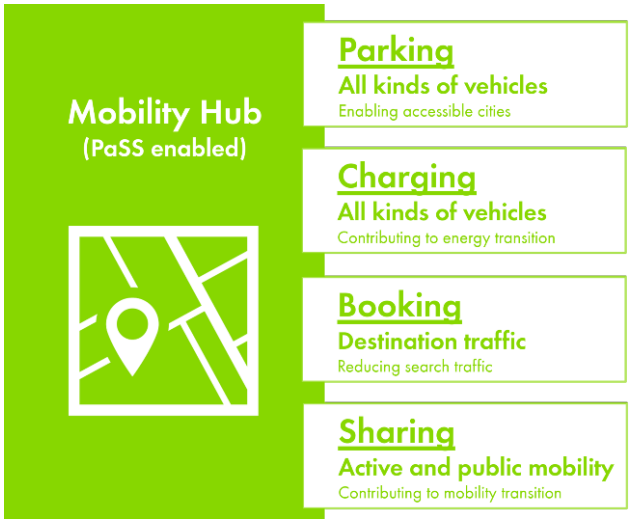
Mobility hubs keep cities moving

Mobility hubs are busy places where travellers arrive and depart by different modes of transport, such as bicycle, car, train, or plane. Mobility hubs help urban areas to be accessible and liveable, and enable people to easily switch transport mode to continue their journey.

Our mobility hubs offer sustainable urban solutions for accessibility and liveability:

- enabling passenger cars, motor scooters and bicycles to park off-street;
- enabling electric vehicles (cars and bicycles) to charge off-street;
- transforming search traffic to destination traffic with pre-booking options;
- embracing (micro-)mobility providers with share concepts in our assets.

Figure 13: Mobility Hub is key pillar of SMP strategy



In addition, mobility hubs offer urban solutions for:

- accessibility, liveability, sustainability and mobility equality;
- transforming search traffic into destination traffic;
- enable better manage kerbside parking.

[1] The kilometres per kWh is a measure of the distance an EV is averaging for each kWh of energy from its battery. Some efficient EVs might manage a higher performance and some larger EV models can be lower, but we work with the average of 5 kilometres per kWh.