

ANNUAL CSR REPORT 2024

**We
Develop
Quality**

Urban liveability



IRO register

We compiled the IRO (Impact, Risk & Opportunity) register using multiple sources, including insights from interviews, business review analysis, sustainability experts and double materiality assessments.

Each individual IRO was scored based on parameters. On completion, we set a threshold to determine the material IROs and, consequently, the sustainability matters to focus on.

Sustainability matters

The five key sustainability matters identified are:

- I Mobility transition and Liveability
- I Energy
- I Digitalisation and innovation
- I Renovation and maintenance
- I Climate change mitigation

For these sustainability matters we are developing policies and roadmaps, together with KPIs (key performance indicators) and targets, performance management and internal controls.

Diversity

Diversity policy and reporting

When selecting new members of the Management Board or other key management positions, we aim to appoint the most suitable person. In this, we consider the balance between relevant experience, theoretical background, gender and age.

At the end of December 2024, the Management Board consisted of four members, two males and two females.

Key management is defined as other formal registered directors within the Group. This group consists of ten persons, eight males and two females, all with permanent employment contracts. The target is to increase the number of females to at least one third by adding another female once a position becomes available and a suitable candidate is found.

Governance

Governance Information, Policies & Codes

We publish Corporate Governance Information and Policies & Codes on our website.

Detailed corporate sustainability information can be found in our Annual CSR Report 2024, see csr2024.q-park.com.

Key results summary

In 2024 we made some significant additions to our portfolio. We have been able to include most of these expansions in our reporting, except the SAGS acquisition which was completed in December 2024.

Mobility transition and liveability services include transforming search traffic into destination traffic and is enhanced with 510 parking facilities (PFs) offering online pre-booking (2023: 506).

We also support the electrification of the car fleet in western Europe by significantly increasing the number of EV charging points (EV CPs) installed in our PFs. We now have:

- I 261 PFs offering EV charging (2023: 249);
- I 6,854 EV CPs (2023: 4,114), an increase of 67%.

In 2024 we facilitated 77.7 million zero-emission kilometres (2023: 48.6) a 60% increase.

Chart 1: Parking facilities offering EV charging

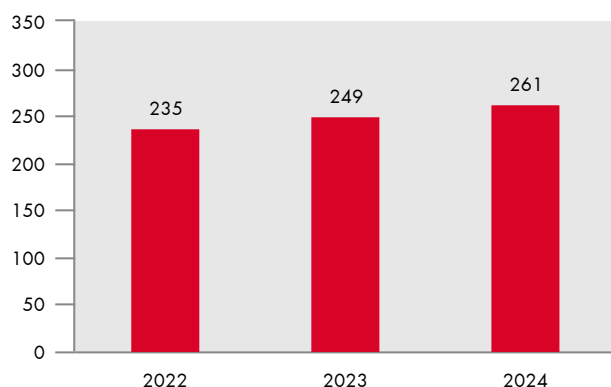
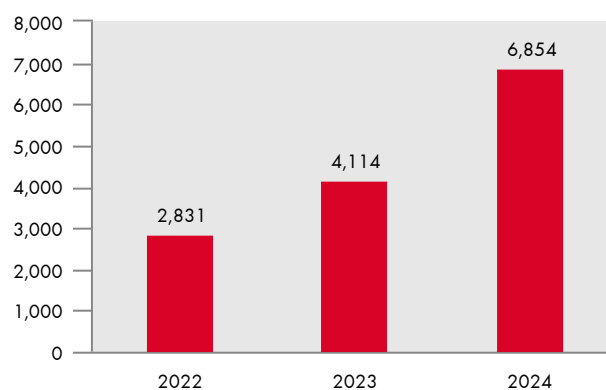


Chart 2: Total EV charging points



The **total energy consumed** in our operated parking facilities (PFs) amounted to 97.0 GWh compared to 88.4 GWh in 2023, an increase of 10%. This rise in energy consumption can be attributed to the rise in energy consumed by EV charging points in our operated PFs.

This total excludes the energy consumed by the 4,708 EV charging points we operate: 16.0 GWh in 2024 versus 10.2 GWh in 2023, an increase of 57%. This rise in energy consumption by EV charging points can be attributed to increase of operated EV charging points in our portfolio and the upsurge in EV charging point usage by our customers.

Chart 3: GWh consumed by operated PFs and EVs

