

ANNUAL CSR REPORT 2024

**We
Develop
Quality**

Urban liveability



PREFACE

Corporate Social Responsibility

Corporate Social Responsibility (CSR) is strongly connected with the principles of sustainability: economy, society and the environment. For Q-Park, this Annual CSR Report shows our strategy, focus areas, ambitions and results on financial and operational factors, and also on the social and environmental impacts of our business. It shows our commitment to grow responsibly while meeting the interests of our stakeholders.

Q-Park has been reporting annually on sustainability since 2008. In the early years, it was all about raising awareness and integrating sustainable development in our day-to-day business. We benchmarked ourselves and ensured we were doing the right things in the right way. We engaged with stakeholders, enhanced the transparency of our governance and our impact on environmental and social issues.

This year, we have complemented the Double Materiality Assessment (DMA) with Impacts, Risks and Opportunities (IROs). Ensuring that our Strategic Framework aligns our Purpose, Vision and Sustainability matters with IROs, policies and targets. This framework also aligns with our process towards CSRD compliance.

Energy & Mobility transition

Within our focus area 'Urban Liveability' we have listed our efforts on renewable energy procurement, production and storage, supporting Europe's energy transition. This means moving away from fossil fuels to greater use of renewable energy, thereby reducing greenhouse gas emissions.

Our focus area 'Sustainable Mobility Solutions' demonstrates our ambition to play our part in Europe's mobility transition. Firstly, because mobility hubs, parking facilities (PFs) and EV charging points are an essential part of a sustainable urban mobility infrastructure. And secondly, because we offer a variety of alternative modes of transport in or close by our PFs through partnerships with public transport providers, micromobility sharing/rental providers and car sharing/rental providers.

And with our focus on 'Seamless Parking Services' we ensure that our digitalisation and innovation efforts are geared towards a seamless parking experience for our customers. Providing digital access and payment services, via our tools or payment services of our partners.

Figure 1: CSR Plan



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Carbon footprint reduction

