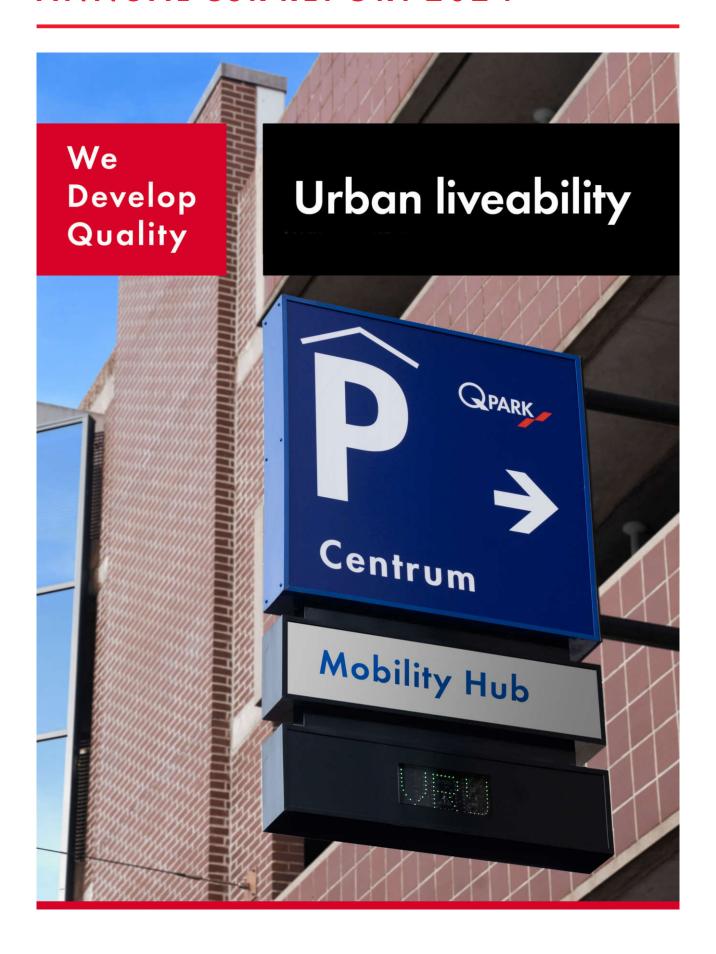
ANNUAL CSR REPORT 2024





STAKEHOLDERS

Q-Park has a large number of stakeholders. The following overview shows how we engage with and involve our key stakeholders in our policy.

| Stakeholders | Requirements | Activities | Resources |
|---|---|--|---|
| Capital market - Shareholders - Bond investors - Banks ¹ | Benchmarking Financial health and insensitivity to risks Innovation, research, and development Transparency and communication Good reputation Ethical operating activities and compliance Privacy and data security Clarity about the relationship between financial and sustainability reporting | Strategy, policy, risk management, and calculating financial results Relationship betwee financial and sustainability report Reporting according guidelines, as basis for comparison with other organisations Reputation management Compliance with legislation and interpretation | General meeting of shareholders, quarterly investor calls and meetings with banks Website, press releases, annual reports Compliance Relationship management Corporate information |
| Customers - Private - Business ² | Fair competition and prices Accessible parking facilities Security practices Quality and good parking services Privacy and data security Good complaints processing | Quality management Information regarding liability Health and safety measures Product development and environmental management | releases, annual reports Compliance Customer Service |

¹ Interaction frequency: quarterly

² Interaction frequency: daily

| Stakeholders | Requirements | Activities | Resources |
|---|--|---|---|
| Employees - Existing | Job security and correct remuneration Ethical business operations Safe working conditions Good reputation Diversity Transparency and communication | Inform about Q-Park's plans and intentions Work policy and HRM Health and safety measures and prevention of incidents, emergencies, and accidents Education and training Prevention of fraud and undesirable behaviour Risk and reputation management | Consultation between management and employees Performance and appraisal interviews Internal reputation and communication Corporate information |
| Business partners - Suppliers - Commercial parties ¹ | Ethical business operations Partnerships Quality Chain responsibility Transparency and communication Innovation, research and development | Inform about Q-Park's plans and intentions Quality control and information about liability Health and safety measures Prevention of fraud and undesirable behaviour Production conditions (also in the chain) Product development and care for the environment Sharing 'best practices' Drafting standards Comply with voluntary agreements within sector | Annual reports Negotiations Position papers and showcases Collaboration (on innovation) and consultation Corporate information Participate in knowledge platforms |

¹ Interaction frequency: monthly

| Stakeholders | Requirements | Activities | Resc | Resources | |
|--|--|---|---|---|--|
| Municipalities - Local authorities - Communities | Benchmarking Employment Ethical operating activities and compliance Integration of transport modes Viable, accessible, and economically flourishing cities Cooperation and | the policy Sharing ' Own reg Modify de parking f the surro Sustainal maintena | ntation of y best practices' ional initiatives esign of facilities to suit undings ble construction, ance evation | Website, press releases, annua reports Collaboration and consultation Corporate information | |
| Governments, | support for social projects Safe, healthy, pleasant and social | | ivate Partnerships s for sustainable | Website, press releases, annua | |
| as a whole | living environment | Preventio | • | reports | |
| - National governments | Countering climate change | reduction | n of damaging | Consultation groups | |
| - EU - International institutes ² | Economical use of raw materials, energy and water Ethical | I Contribu | | Corporate information | |

¹ Interaction frequency: monthly

² Interaction frequency: at least once a year