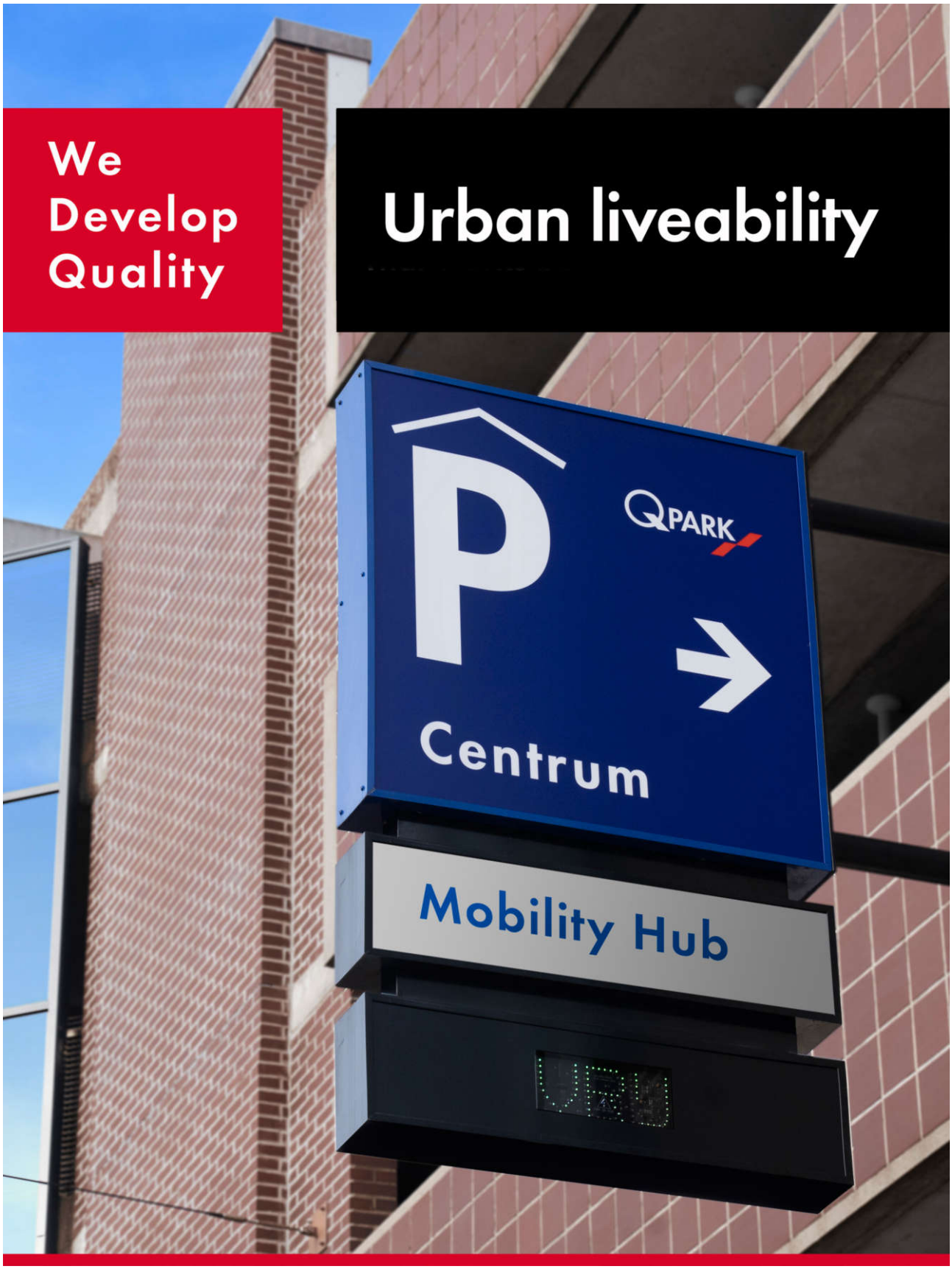
ANNUAL CSR REPORT 2024



QPARK Quality in parking

WHAT WE CAN DO BETTER

Although Q-Park strives to improve its performance in all areas of its operations, sometimes things may go wrong or the initiatives taken may not have the desired effect. This section summarises the most important aspects in 2024 that did not go as expected and which need to be looked at carefully in the future.

External verification
External verification increases the confidence stakeholders have in our accountability and has a disciplining effect on our internal organisation. But external verification also entails extra time and costs. In the past few years we have worked hard to standardise the reporting process and the source and structure of data used for reporting so this can easily be checked for completeness and reliability.

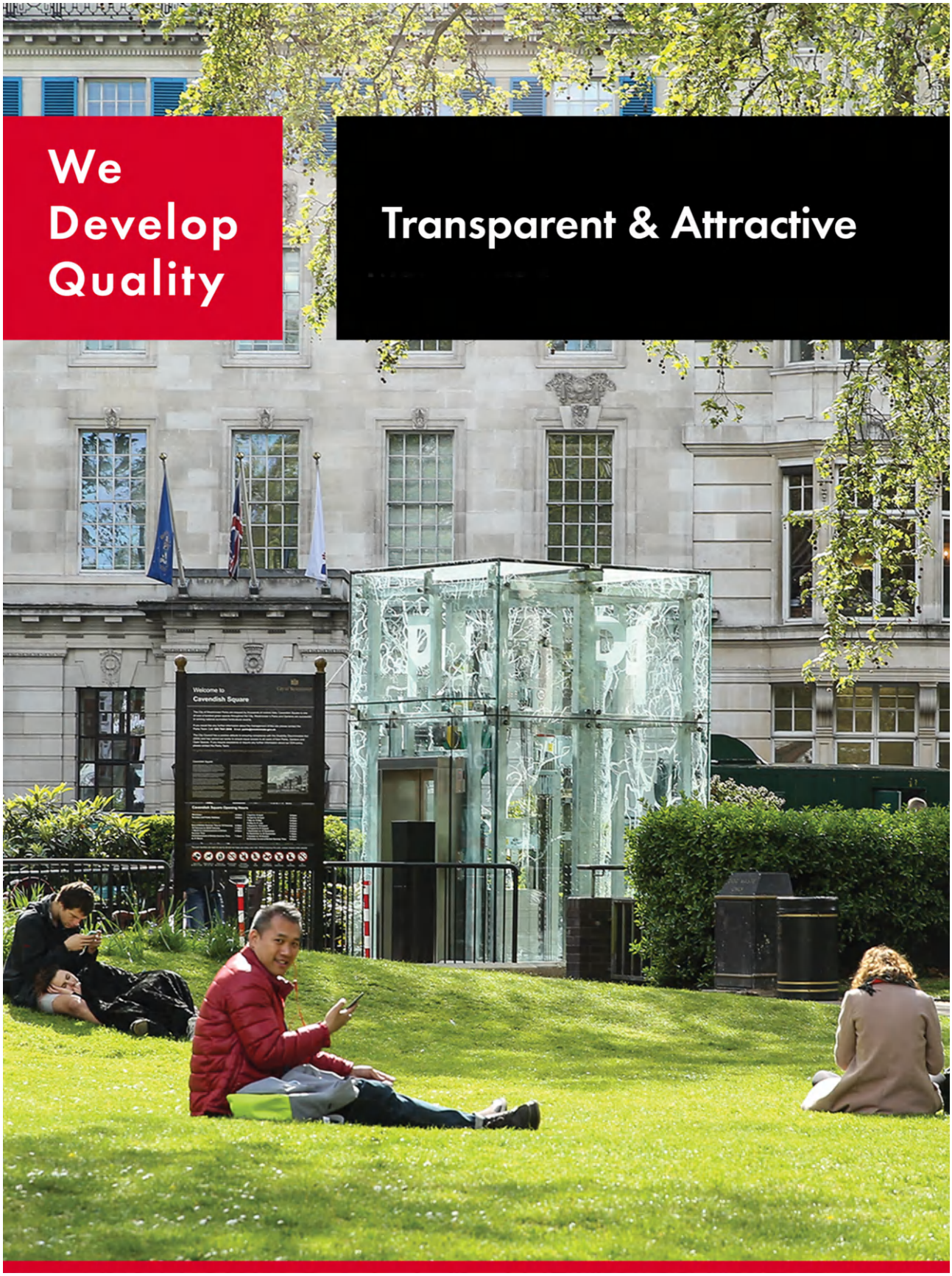
External verification of relevant non-financial information will follow CSRD compliance rules and regulations.

Data validation
Our back-office systems are an excellent source of relevant data, however, it may occur that data is incorrect or incomplete. In some cases, we rely on data provided by colleagues, requested on a quarterly or annual basis. Overall, we continue to improve our data quality, and comparability, over time.

Reporting processes and data quality
We continually endeavour to simplify the reporting process and make this more efficient. Extra effort on quality and maturity of non-financial data is planned for the next few years by means of Performance Management rigour including a reporting manual and KPI dictionary sheets. This will ensure reliable and auditable data to be extracted from our back-office systems and other data sources.

We value your feedback

We value your feedback on our Annual CSR Report 2024 as this will help us to further improve its quality. Feedback can be addressed to Q-Park BV, Head of CSR, P.O. Box 1166, NL-6201 BD Maastricht.


We
Develop
Quality
Transparent & Attractive
Welcome to
Cavendish Square