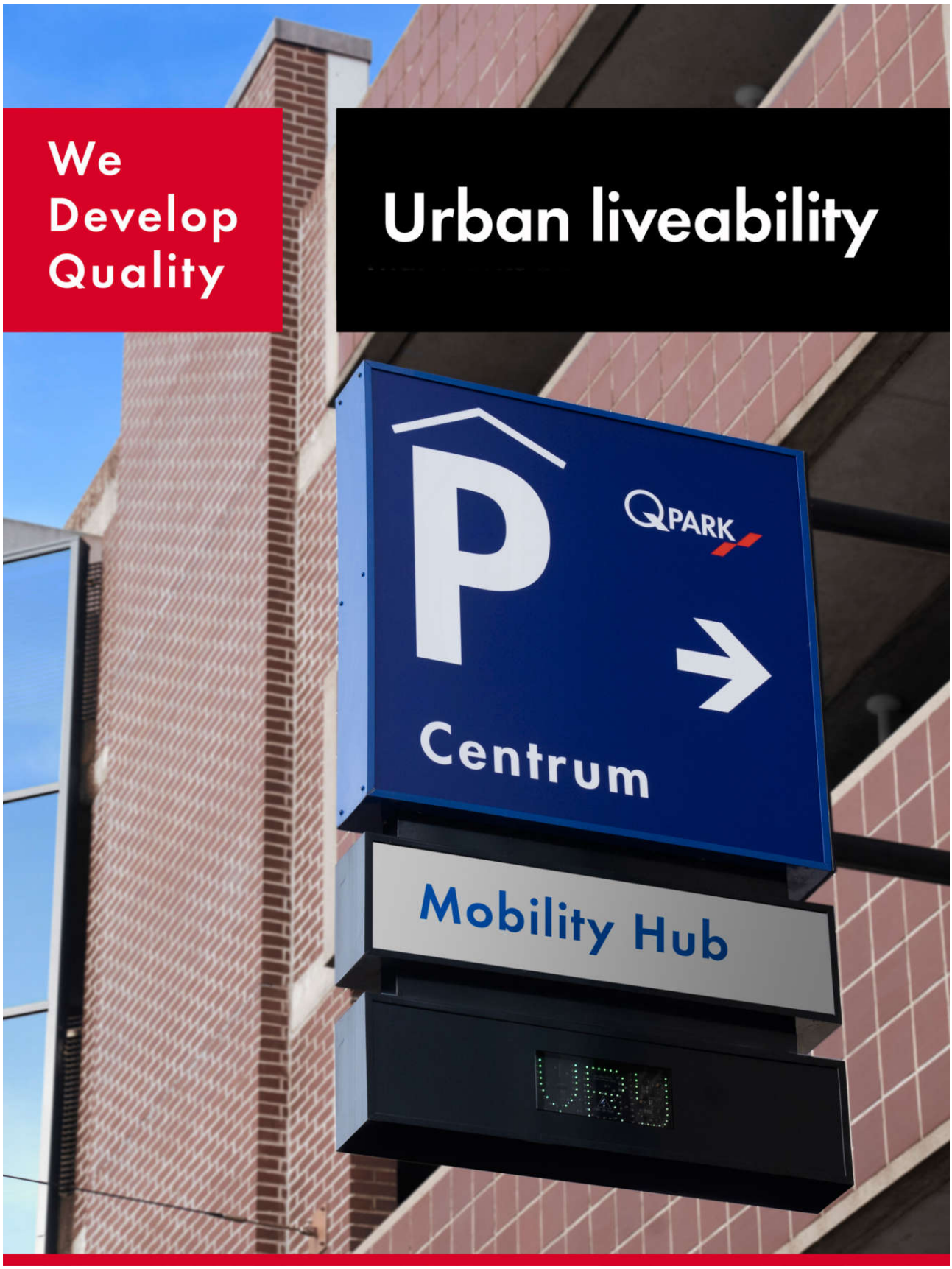
ANNUAL CSR REPORT 2024



QPARK Quality in parking

OTHER INFORMATION

GOVERNANCE

Good governance includes risk management and compliance to regulations and legislation as well as proper supplier relationship management and policies to counter corruption and bribery.

Compliance

Compliance for continuity

Compliance is important to any organisation and at Q-Park we take all aspects of compliance seriously.

- Our Compliance Programme covers the most relevant compliance areas for Q-Park. It helps us structure our approach to compliance and is therefore designed to minimise risks to the continuity of our business.
- Our Compliance Programme ensures that actions taken as part of the risk control cycle are performed based on a clearly defined plan with clear roles and responsibilities.

Compliance focus areas

Our priority compliance focus areas are:

- Information security, including PCI DSS
- Ethics and Integrity
- Employment and pensions policy
- Tax, per country and at corporate level
- GDPR
- Risk Control framework

Ethics and integrity

We have the Q-Park Integrity Policy and Trade Sanctions Policy in place. A training and awareness programme is scheduled every two years to raise awareness of the importance of this compliance area and to make improvement actions sustainable.

Click here for our Integrity Policy.

Click here for our Trade Sanctions Policy.

Governance, policies and codes

All static information regarding Q-Park governance, policies and codes can be found on our corporate website.

Click here for our Corporate information.

HRM Portals

All employees have access to our HRM Portals. This is where they can access all relevant HRM policies and services, and can find information about their salary, holiday entitlements, benefits and pension as well as their training programme.

HRM policies include but are not limited to:

- Equal treatment and opportunities for all
- Working conditions
- Whistleblower policy
- Integrity policy